

Skylake Synagogue | Jewish Heritage Alliance

Tour Terms & Conditions

This tour is organized by Jewish Heritage Alliance (JHA), a nonprofit organization. Participation in JHA travel programs supports our educational and charitable mission. These Terms & Conditions are intended to clearly set expectations while reflecting our nonprofit and fundraising status.

1. Nature of the Program & Nonprofit Status

- JHA tours are **educational, cultural, and mission-driven programs** operated by a nonprofit organization.
- A portion of each tour price **may constitute a charitable contribution** supporting JHA's programs. Any deductible amount will be disclosed separately, if applicable.
- Tours are **not commercial vacation packages**, and participation is voluntary.

2. Eligibility & Participation

- Tours are open to adults unless otherwise specified. Minimum age requirements may apply.
- Participants must be physically and medically able to participate in all scheduled activities.
- JHA reserves the right to decline or remove any participant whose conduct disrupts the group, jeopardizes safety, or conflicts with JHA's mission. No refund is guaranteed in such cases.

3. Reservations & Payments

- A **non-refundable deposit** is required to secure a place on the tour.
- Full payment must be received by the stated final payment date.
- Late payments may result in cancellation without refund of the deposit.
- Each tour registration and reservation is subject to **specific, time-sensitive deposit amounts, payment schedules, and cancellation deadlines**, which will be provided at the time of registration and will vary by tour.

4. Fundraising & Non-Refundable Contributions

- Participants acknowledge that **tour payments support JHA's charitable mission**.
- Except where expressly stated, **payments are non-refundable**, as funds are committed in advance and contribute to JHA's programs.
- If a participant is unable to attend, payments may be considered a **donation** to JHA unless otherwise specified.



5. Cancellation by Participant

- Cancellation requests must be submitted **in writing**.
- **Refunds, if any, are limited** and subject to supplier penalties and fundraising commitments.
- Each tour registration and reservation is subject to **specific, time-sensitive cancellation deadlines**, which will be provided at the time of registration and will vary by tour.
- JHA strongly recommends purchasing **travel insurance** that includes trip cancellation and interruption coverage.

6. Cancellation or Changes by JHA

- JHA reserves the right to cancel or modify a tour due to insufficient enrollment, safety concerns, force majeure events, or other circumstances beyond its control.
- In the event of cancellation by JHA, JHA's responsibility is limited to refunding recoverable payments received, less any non-recoverable costs already incurred.
- JHA is not responsible for additional expenses such as airfare penalties, visa fees, or personal costs.

7. Travel Arrangements & Third-Party Providers

- JHA works with independent global tour companies, hotels, transportation companies, guides, and other vendors.
- JHA **does not own or control these providers** and is not responsible for their acts or omissions.
- All services are subject to the terms and conditions of the respective providers.

8. Health, Safety & Assumption of Risk

- Travel involves inherent risks, including but not limited to illness, injury, political instability, weather conditions, and transportation delays.
- Participants voluntarily **assume all risks** associated with participation.
- Participants are responsible for obtaining necessary vaccinations, medications, and medical advice prior to travel.

9. Insurance

- **Travel insurance is strongly recommended** and may be required for certain tours.
- Insurance should include medical coverage, emergency evacuation, trip cancellation, and interruption.
- You may purchase coverage through us or any insurance provider of your choice.
- JHA works with **Travel Insured International**. We are providing participants with a link to review and/or purchase a policy online. JHA receives no guarantee of coverage and makes no representations regarding the adequacy of any insurance policy.
- To receive a quote and or purchase your insurance from **Travel Insured International** - please click here: [[Insurance Link](#)]

10. Code of Conduct



- Participants are expected to act respectfully toward fellow travelers, local communities, religious sites, and staff.
- JHA reserves the right to remove participants for inappropriate behavior without obligation to refund.

11. Photography & Media Release

- By participating, travelers grant JHA permission to use photographs, video, and testimonials taken during the tour for **educational, promotional, and fundraising purposes**, without compensation.

12. Documentation & Compliance

- Participants are responsible for valid passports, visas, and compliance with all entry requirements.
- JHA is not responsible for denial of entry by any authority.

13. Limitation of Liability

- To the fullest extent permitted by law, JHA's liability is limited to the amount paid by the participant for the tour.
- JHA shall not be liable for indirect, incidental, or consequential damages.

14. Force Majeure

- JHA shall not be liable for delays, changes, or cancellations due to events beyond its reasonable control, including natural disasters, war, terrorism, pandemics, government actions, or labor disruptions.

15. Governing Law

- These Terms & Conditions shall be governed by the laws of the state in which JHA is incorporated, without regard to conflict of law principles.

16. Acceptance of Terms

- Participation in a JHA tour constitutes **acknowledgment and acceptance** of these Terms & Conditions.

